

DEFICIENCY ORDERS

American Medical Response of New York, LLC and GMR Event Services LLC, together with their parent company, AMR HoldCo, Inc. (“AMR Holdco”) and its subsidiaries are in material compliance with Section 3005. We have not been found to have violated laws that (i) threatened to directly affect the health, safety, or welfare, and (ii) were recurrent or were not promptly corrected. We (a) have not been convicted of a crime or pleaded nolo contendere to a felony charge involving murder, manslaughter, assault, sexual abuse, theft, robbery, fraud, embezzlement, drug abuse, or sale of drugs and (b) are not or were not subject to a state or federal administrative order relating to fraud or embezzlement.

AMR Holdco is providing the below information to the Department about its nationwide operations and its approximately 200 subsidiaries and affiliates. Given AMR Holdco’s size, geographic scope, and lengthy history of service, this is a high-level summary and good faith effort to provide information to the Department if needed.

Over the years and in the ordinary course of business, AMR Holdco’s subsidiaries, including American Medical Response of New York, LLC and GMR Event Services LLC, have been involved in litigation and have had claims made against it, principally relating to professional liability, auto accident and workers compensation claims. For privacy, confidentiality and settlement agreement reasons we do not track the information in a reportable manner. As of the date of this submission, we believe there is no outstanding or pending litigation that would affect our ability to fully perform all requirements of the application. At this time, we believe that any pending litigation or claims that may be asserted against us are without merit and/or adequately provided for by insurance or reserves and will not have a material effect on the operations or the services that we would provide under this application. Additionally, AMR Holdco maintains insurance that is significantly higher than any other provider in the emergency medical services industry. There are several layers of excess insurance for professional liability, auto liability and general liability reaching into the high eight figures.

Like others in the industry, AMR Holdco and its subsidiaries also have from time-to-time been contacted by government agencies in connection with their regulatory or investigational authority. AMR HoldCo has implemented policies and procedures to assure that its subsidiaries are in substantial compliance with the laws that these governmental agencies regulate.

If the Department would like to discuss these matters or other matters in more detail or needs clarification, we are happy to make ourselves and/or our counsel available to discuss at your convenience. We are proud of our service in New York and look forward to continuing to provide high quality services to patients in accordance with New York laws, regulations and requirements.